## The Medical Home Portal: 4-Year Goals

# **Medical Home Portal**

- 10-15 states will collaborate with the Portal, offering information about their local services and actively participating in editorial, implementation, policy and project oversight/management.
- A network of authors and peer reviewers, distributed among partner states and their academic centers, will write and review new content and update existing content to maintain high quality, up-to-date information to guide Medical Homes.
- Ongoing improvements in content, presentation, and navigation will be guided by data from user feedback, utilization tracking, and usability testing.
- Electronic medical record vendors and healthcare delivery organizations will offer their users direct access to the Portal via links and/or "infobutton" queries.
- Funding from state, federal, and other partners and donations will support the Portal's infrastructure, ongoing development, and other central operations.
- The Medical Home Portal will be recognized nationally as a valuable tool for improving the care of CSHCN, guiding clinical decision-making, and empowering and supporting parents in being effective partners in the Medical Home.

#### **Portal Personnel include:**

- Numerous authors and reviewers from across the country
- Chuck Norlin, MD; Portal Director
   & Editor
- Mindy Tueller; Portal Manager
- Brian Ivie; Portal Developer
- · Lynne Kerr, MD, PhD; Content Lead
- · Al Romeo, RN, PhD; Services Specialist
- Gina Pola-Money; Family Partner Coordinator
- Mary McFarland; Medical Librarian
- Several contributors of technical expertise in web design and programming

## Funding for the Portal has been provided by:

- Centers for Medicare & Medicaid Services, CHIPRA grant (2010-2015)
- National Library of Medicine (2006-2010)
- Health Resources and Services Administration, Maternal and Child Health Bureau grants
- · Utah State University, Center for Persons with Disabilities
- Genzyme Corporation
- Ronald McDonald House Charities
- Primary Children's Medical Center Foundation
- Utah State Office of Education







The Medical Home Portal offers reliable, useful information and access to local services\* and resources for physicians, other professionals, and families to help them in caring and advocating for children with special health care needs (CSHCN)

http://facebook.com/medicalhomeportal

info@medicalhomeportal.org

### **Current collaborators include:**

University of Utah Department of Pediatrics
Utah Department of Health, Bureau of CSHCN
Utah Family Voices
Utah 2-1-1

Utah Chapter, American Academy of Pediatrics Heartland Regional Genetics and Newborn Screening Collaborative

\* in partners' states/regions

Since 2002, the Medical Home Portal has helped physicians, other professionals, and families care and advocate for children with special health care needs (CSHCN). The Portal aims to foster the Medical Home model of providing and improving healthcare because "every child deserves a medical home."

The Portal offers information and resources that will be helpful in caring for all children.

#### The Portal offers content on:

- a variety of Diagnoses and Conditions
- Medical Home implementation
- Families of CSHCN
- Transition
- Education & Schools
- · Screening and Prevention
- Technology for CSHCN
- · and other topics.

Over 3,000 national and state/local resources, including support groups, informational web sites, and community and professional services are integrated into the content and compiled in a browseable and searchable database.



In one of the Portal's first collaborations, genetics-related services information from the 8 states in the Heartland Regional Genetics and Newborn Screening Collaborative was integrated into the Portal (see drop-down in upper left of each page).



The Portal hopes to engage in more such collaborations to enhance the value of the Portal to users across the country. Partner organizations/states will be able to offer users in their state or region:

- State/region-specific resources listings (services, support groups, etc.)
- State/region-specific content wherever desired (e.g., educational policies)

This will provide local users (clinicians, parents, educators, and others) with ready access to information about chronic and complex conditions and about nearby and national services and other resources to guide, support, and assist them in improving outcomes for children.

Partners can assist in developing, updating, and reviewing the Portal's content to assure that it meets the needs of both national and regional audiences. They can also assist in directing and governing the Portal. We expect partners will help seek federal, charitable, and commercial (e.g., through subscriptions from EMR vendors to link directly to the Portal) support to defray the costs of ongoing development and maintenance of the Portal and to enable development of new features and innovations. Involved states/regions will work together with the Portal staff to develop agreements for sharing costs that are not covered by other sources.

We welcome new ideas and perspectives, and other models for collaboration. Please contact us with questions, suggestions, or interest in partnering with the Portal.

http://medicalhomeportal.org/feedback info@medicalhomeportal.org 801-213-3920

