

Salt Lake Donated Dental Services
1383 South 900 West, Suite 128
Salt Lake City, Utah 84104
Patient Information Line: 983-0345

Office Hours

Salt Lake Donated Dental Services (SLDDS) hours are:

**Monday, Tuesday, & Wednesday: 9:00 AM to 12:30 PM &
1:30 to 4:00 PM**
Thursday & Friday: 9:00 AM to 12:30 PM

Salt Lake Donated Dental Services (SLDDS) is a private non-profit free dental clinic. All individuals seeking services at SLDDS must come in the business day prior to the day you want to be treated during the clinic's business hours to enter your name into a drawing for the next day. At 8:45 AM and 1:30 PM, SLDDS will draw names of the individuals who will be treated that day. SLDDS sees children and noticeably swollen patients first; after which patients are taken in the order that their name is drawn. All individuals must be present at the time of the drawing with the appropriate income verification in order to be seen by the dentist. Because of the number of individuals seeking treatment, unfortunately there is often a wait. Our volunteer dentists do attempt to treat as many patients as possible but they are not always able to treat everyone seeking care.

As all of SLDDS' dentists are volunteers, there are days when the clinic does not have a doctor available to see patients. A message is always posted on the answering machine notifying after-hours callers of when dentists are scheduled for the upcoming week. In the event the clinic does not have a dentist volunteering services, SLDDS' doors are open during the posted business hours.

Appointments are available after patients' first visit for specialized services such as surgical extractions, pediatric care, root canals, crowns, bridges, dentures and partials. SLDDS makes every effort to schedule patients as quickly as possible for follow up treatment. Appointment availability is dependent upon the volunteer dentists' schedule.

Most services are free; however, it is requested that patients donate \$10.00 to the clinic if they are able to do so. At present, SLDDS is unable to donate dentures, partials, or flippers due to the expense involved; however, patients are only asked to pay only the lab costs.

Requirements to be a Patient

SLDDS provides dental services to the homeless and those falling below the "Very Low Income" level as defined by the Federal Standards. SLDDS will treat those patients with Medicaid and PCN as long as they income qualify.

Due to requirements SLDDS must meet, everyone seeking our services must provide evidence of financial status on each visit. This can be done with a shelter card, PCN or Medicaid card (along with income verification), welfare statement, paycheck stub, or income tax forms.

Location

SLDDS is located in the Unity Center, just west of the Sorenson Center. Bus 227 from the 400 South and 400 West stop drops you off at the Unity Center and comes every 41 minutes, beginning at 6:11 AM. From the 1300 South TRAX station, bus 516 will take you to the Unity Center. For additional routes call Bus Info at 743-3882.

Alternative Dental Clinics

Safety Net Dental Clinics in Salt Lake County

Stephan D. Ratcliff Community Health Center (Northwest)

1365 West 1000 North, Salt Lake City

Phone: 328-5756

Central City Community Health Dental Clinic

461 South 400 East, Salt Lake City

Phone: 325-9538

Family Dental Plan Salt Lake City

3195 South Main Street, Salt Lake City

Phone: 468-0342

Family Dental Plan at Granite Education Center

2500 South State Street, Suite 404, SL City

Phone: 646-4377

Family Dental Plan at Ellis Shipp

4535 South 5600 West, West Valley

Phone: 969-8243

Maliheh Free Clinic

415 East 3900 South, Salt Lake City

Phone: 266-3700

Salt Lake Donated Dental Services

1383 South 900 West, Suite 128, Salt Lake City

Phone: 983-0345

Emergency Dental Care

2816 West 3500 South, West Valley City

Phone: 957-0911

Hygiene Options

Salt Lake Community College Dental Hygiene Program

3400 West 9000 South, West Jordan

Phone: 957-2710

Guidelines for Individuals Seeking Services at Salt Lake Donated Dental Services: **EFFECTIVE 3-23-09**

Due to ongoing public safety concerns with patients waiting in line, Salt Lake Donated Dental Services (SLDDS)* will no longer be taking patients on a first come, first serve basis. For individuals seeking care at SLDDS the procedure below will be followed. As all of our dentists volunteer their time and services, please call ahead to confirm when a dentist will be volunteering. Thank you.

PATIENT INFORMATION LINE: 801-983-0345

1. Individuals seeking services at SLDDS **must come in the business day prior** to the day you want to be treated **during the clinic's business hours**.
2. When individuals seeking services come in, they will write their name and date of birth on a piece of paper to be drawn the next day. Patients will have the option to enter for the morning or the afternoon, depending on when a dentist is volunteering and the type of services that will be provided.
3. Individuals entering their names to request patient care will return the next day either at 8:45 AM or 1:30 PM, depending on the time that they requested.
4. At 8:45 AM and at 1:30 PM, SLDDS will draw names of the individuals who will be treated that day. Priority will continue to be placed on those who are noticeably swollen and children in pain. All individuals must be present at the time of the drawing with the appropriate verification of income in order to be seen by the dentist.
5. Individuals will be treated in the order that their name is drawn.
6. SLDDS will continue to schedule appointments for specialized treatment such as: root canals, crowns, pediatric services, dentures and oral surgery. On these days, depending on the services being provided, a drawing may still be done. This information will be available on the answering machine.
7. If someone is unable to come in the day before, they may send someone on their behalf to enter their name for them. The individual entering their name **MUST KNOW** the individuals' first and last name and correct date of birth.
8. Entries will be checked at the end of the day for duplications. If someone is caught entering their name numerous times, their entry will be removed from the drawing and they will no longer be eligible to be treated at SLDDS.

*SLDDS is a private non-profit relying on monetary donations from the community to operate. It is NOT a City, State or Federal agency supported by your tax dollars. All of our dentists and hygienists generously donate their time and services. This project would not be possible without the ongoing support from community and our volunteer dental professionals.

Thank you.

Guia para Individuos en Busca de Servicios en Salt Lake Donated Dental Services: **EMPESAR 23 Marzo 09**

Debido ala preocupacion de la seguridad publica de la linea de espera de pacientes, Salt Lake Donated Dental Services (SLDDS)* ya no se estara aceptando pacientes como el que viene primero se atiende primero. Para individuos en busca de atencion dental en SLDDS se seguira el procedimiento indicado en la parte de abajo. Debido a que nuestros dentistas son voluntarios en su tiempo y su servicio, favor de llamar por adelantado para confirmar cuando el dentista ofrecera sus servicios voluntarios. Gracias.

LINEA DE INFORMACION PARA PACIENTES: 801-983-0345

1. Individuos en busca de servicios en SLDDS **tendran que venir un dia antes del dia que quieran ser atendidos durante horas de servicio de la clinica.**
2. Cuando los individuos en busca de servicios vengan, ellos escribiran sus nombres y fecha de nacimiento en un pedazo de papel que sera sorteado el siguiente dia. Los pacientes tendran la opcion de entrar en el sorteo por la manana y por la tarde dependiendo de cuando el dentista este de voluntario y de los servicios que este ofresca.
3. Los individuos que se registraton para solicitar los servicios dentales regresaran el siguiente dia ya sea alas 8:45 AM o ala 1:30 PM, dependiendo de la hora que ellos solicitaron los servicios.
4. A las 8:45 AM y ala 1:30 PM, SLDDS sorteara los nombres de los individuos que seran atendidos ese dia. La prioridad continuara para aquellos que presenten inflamacion, asi tambien para ninos con dolor. Todos los individuos deberan presentarse ala hora del sorteo con el comprobante apropiado de ingresos para que pueda ser atendido por el dentista.
5. Los individuos seran atendidos de acuerdo al orden del sorteo.
6. SLDDS continuara con sus horarios de citas para las diferentes especialidades tales como: endodoncia, coronas, servicios de odontopediatria, dentaduras postizas, y cirugia oral. Durante estos dias, dependiendo de los servicios que se esten ofreciendo el sorteo puede o no continuar. Esta informacion estara disponible en la grabadora de mensajes.
7. Si alguna persona no esta disponible para registrarse un dia antes del servicio puede autorizar a otra persona para registrarlo. El individuo que register a otra persona para el sorteo **TIENE QUE** saber correctamente nombre, apellido y fecha de nacimiento.
8. Al final del dia se revisara el nombre de todos los participantes por posibles duplicados. Si alguien se descubre haber entrado su nombre por mas de una vez sus entradas seran removidas del sorteo y el individuo ya no sera elegible para los servicios de SLDDS.