

Dear \_\_\_\_\_ Family,

IHC Budge Clinic Pediatric Department has developed a new program called Medical Home. This program is designed to improve care for children with specialized needs, or chronic conditions (which last 12 months or more). These conditions might range from congenital heart problems, asthma, ADHD/developmental disabilities, to diabetes. By identifying children with special needs, we hope to be able to provide more personalized care. Your primary care physician has recently referred you child to the Medical Home program. This program will also help put you in contact with support groups and provide information about community resources that might benefit you child.

Jessica Carpenter is the Care Coordinator for the Medical Home program and can assist with a variety of needs. Jessica brings years of experience with her own special needs children, and training as a medical assistant, to the role she plays for your family. You will also have the help and support from a Family Advocate, Laura Oppermann. There are many others here who are part of the team that will guide you along the path as you access the services necessary for the appropriate growth and development of your child.

Since your primary care physician has requested that your child be included in this program we hope your entire family will benefit from this increased support. Please take a look at the enclosed information, keeping in mind what challenges or considerations you feel we could help you with. We are excited to get to know you better and begin working with your family!

Sincerely,